



INFORMATION UPDATE FOR WHOLESALE CUSTOMERS

http://www.seattle.gov/util/About_SPU/News/Newsletters/index.asp

Seattle Water Supply Indicators

Water Storage	
Reservoir Inflows	
Snowpack	
Customer Use	
Overall	
Good Fair Poor	

For more information, visit www.savingwater.org

samples were from purveyor areas. The percent low for July for purveyors was 1.1% (lower than historical average). The average water temperature in the distribution system in July was 18.3 degrees Celsius, with a range of 10.7 to 23.1.

Taste and Odor

The taste and odor panel is meeting bi-weekly. Samples are rated on a scale from 1 to 9, with 1 representing the best and 9 representing the worst. The taste and odor flavor rating assessment (FRA) for the latest Cedar supply (Lake Youngs treated) sample was 1.8 with a chlorine taste. The Tolt supply result was 2.5.



Lake Youngs Status

The total Lake Youngs algal biovolume has remained low during July. The treatment plant is not seeing any impacts to their operations from the algae.

The total coliform counts are normal in Lake Youngs for summer. The average Lake Youngs raw water total coliform count for July was 1387, with a range of 435 to 2420 cfu/100mL.

SPU Contact: Wylie Harper, (206) 684-7880 or
Lynn Kirby, (206) 684-0216



Water Quality Technical Forum Report

Chlorine Residual and Coliform Data

There were two positive coliform samples from the purveyor areas during July 2009. Seattle direct service area had no positive samples. All systems remain in compliance. Average chlorine residual concentrations in the purveyor distribution systems ranged from 0.69 to 1.26 mg/L, with an overall average of 0.97 mg/L. The chlorine residual target for the Tolt Treatment Facility is 1.5 mg/L. The chlorine residual target for the Cedar Water Treatment Facility is 1.7 mg/L. The number of samples with chlorine less than 0.2 mg/L was 14 in July (out of 845 samples). Seven of the low chlorine



Conservation Technical Forum

On the web at <http://www.savingwater.org>

RESIDENTIAL INDOOR

Multi-Family Toilet Replacement Program – Increase in Condo Participation

Condominiums are becoming more interested in the Multi-Family Toilet Replacement program, which has taken some time to garner over the past few years. Apartment owners continue to spread the word to other property managers and owners, so projections for the year are close to being achieved. Residents continue to be satisfied with the performance of the Western Pottery toilets, and the 1.28 gpf Pro-Flow toilets are being piloted in select buildings.

CONTACT: Billie Fisher, (206) 615-1282



WashWise Rebate Program Hits 80,000!

The 80,000th rebate was issued in July, 2009! The program continues to be very popular - rebates continue to exceed projections each year. Participating water and energy utilities are discussing a possible public relations event some time later this month or early Fall to acknowledge the milestone.

CONTACT: Billie Fisher, (206) 615-1282

Single Family Toilet Program - Outreach continues

This year's limited duration single family toilet discount program will consist of a \$30 instant discount on a WaterSense-labeled toilet, to be given at participating retailers during the month of September, 2009. Customers will learn about the offer by receiving a coupon in their utility bill or

utility newsletter. The coupons are almost all delivered to utilities, with probably half distributed to customers. Customers need to hang on to their coupons until the program launches in September, 2009. Customers can redeem their coupons at participating WaterSense retailers: Aurora Plumbing, McLendon's, Morgan's Electrical and Plumbing, Junction True Value, and Pacific Supply. Arece has visited participating retailers and briefed their staff on the program. The program FAQ sheet has been revised to include referral to All Wood Recycling in Redmond for disposal of old toilets. In addition, advertisements have been placed in Chinese, Vietnamese and Spanish language newspapers to encourage non-English speakers to check their utility bills for the coupon. If customers call regarding the program you can refer them to Arece Hampton or have them visit Savingwater.org, where a program FAQ sheet is posted, along with retailer locations. The FAQ has also been sent to SWP members.

CONTACT: Arece Hampton, (206) 733-9137

RESIDENTIAL and COMMERCIAL LANDSCAPE Calling All Bloggers

Your utility may not have an official blog site, but you may know of local, respected bloggers that could help us raise customer awareness of this year's "Right Plant, Right Place" promotion at nurseries. The promotion runs September 1 – October 31. With the loss of the Seattle P.I. (and it's gardening section) and the tremendous increase in the use of social media, we're looking for new ways to spread the word about our fall campaign. Please contact Liz Fikejs with blogging sites or other ways to connect with your customers through social media.



CONTACT: Liz Fikejs, (206) 615-0516

AWWA's 2009 Water Quality Technology Conference® and Exposition is Open for Registration

(DENVER, CO) – Online registration is now open for the American Water Works Association's (AWWA) 2009 Water Quality Technology Conference® and Exposition (WQTC), to be held Nov. 15-18 in Seattle, Wash.

Drinking water quality is a global issue that requires constant research, evaluation, scrutiny, and advancement from industry leaders. Innovation in contaminant detection, new regulatory requirements, potential health issues, and increased security concerns are creating challenges that water utilities must face head-on. WQTC is known world-wide as the event of the year for providing answers about quality water in a high-tech environment.

WQTC attendees represent a diverse population of the water industry. Previous attendees include water quality specialists, water utility managers, scientists, engineers, academics and manufacturers. Multiple networking events will be available, to bring attendees together to discuss issues and solutions relating to water quality.

Additionally, WQTC will include more than 500 experts in water quality, 350 presentations, 60 technical sessions, and 44 papers with international perspective.

For more information on WQTC and registration details, go to www.awwa.org/conferences/wqtc.

Media Note: Accredited members of the media may attend WQTC at no charge. However, they are required to register with AWWA Public Affairs. For media registration, please visit the press room at www.awwa.org or contact Deirdre Mueller at dmueller@awwa.org or 303-347-6140.

Established in 1881, AWWA is the oldest and largest nonprofit scientific and educational organization dedicated to safe water in North America. AWWA has more than 59,000 members worldwide, and its 4,500 utility members serve 80 percent of America's population.

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AWWA is the authoritative resource for knowledge, information, and advocacy to improve the quality and supply of water in North America and beyond. AWWA is the largest organization of water professionals in the world. AWWA advances public health, safety and welfare by uniting the efforts of the full spectrum of the entire water community. Through our collective strength we become better stewards of water for the greatest good of the people and the environment